

Software Updates





Check for firmware updates and download as required.

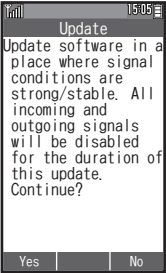
- Packet transmission fees do not apply to updates (including checking, downloading and overwriting).
- Confirm Battery charge beforehand.


Precautions

- Handset is disabled until update is complete. Update may take up to approximately 30 minutes.
- Update will not start if another function is in use. Before updating software, end all active functions.
- Disconnect USB Cable beforehand to reduce failure risk.
- Saved files and data may be lost depending on handset status. Back up important files and data before updating software. We are not liable for any damages from lost information, etc.


Software Updates

-  → **Settings** →  → **Phone/USB**
- Software Update** → 
- Update** → 



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• Follow onscreen instructions.


Opening Update Result
After **2**, **Update Result** → 

■ When Update is Complete

Update success notification appears and handset reboots.

- After reboot, completion message appears and Information window opens.
- If handset does not reboot after update, reinsert Battery and try powering on. If it still does not power on, contact WILLCOM Service Center or Sharp Customer Assistance Center.

Opening Update Result

While Information window is open,
Update Result → 

Specifications

Specifications may change with product improvements, etc.

Handset (WX01SH)	
Weight	93 g with Battery (XN-BTWP01) ¹
Continuous Talk Time ²	9 hours ¹
Continuous Standby Time ³	580 hours ¹
Charging Time (power off)	150 minutes using AC Charger (XN-AAWP01) ¹
Dimensions (W x H x D)	50 mm x 102 mm x 17.4 mm (handset closed, without protruding parts) ¹

¹Approximate value.

²Average measured with a new, fully charged Battery, in strong signal conditions without moving handset.

³Average measured with a new, fully charged Battery, with handset closed without calls or operations, in strong signal conditions without moving handset.

- Talk Time/Standby Time may vary with location, status, settings, etc.
- Display employs precision technology; however, some pixels may remain on/off.

Battery (XN-BTWP01)

Voltage	3.7 V
Type	Lithium-ion
Capacity	770 mAh
Weight	16.7 g ¹
Dimensions (W x H x D)	35.4 mm x 46.3 mm x 4.6 mm (without protruding parts) ¹

¹Approximate value.

Handset Materials

Parts	Materials/Finishing
Housing, hinge cover, Battery Cover	ABS resin/UV painting
Display window, Camera window	Acrylic resin
Sub-display window	Acrylic resin/In-mold decorating
Infrared Port	ABS resin
Multi Selector (Cursor Keys), Center Key	PC resin/Back printing
Mail Key, Speed Dial & A/a Key, Web Key, Camera & Text Key, Start Key, Clear/ Back Key, Power & End Key, Dialpad, ✕ Key, # Key, Mode & Manner Key, Data Folder & Drive Key	PC resin/UV painting
Shutter Key, External Device Port Cover	PC resin; elastomer/UV painting
Housing stop pads	Urethane resin
Screw cover	PET
Charging Terminals	Brass; LCP/Gold plating
Screws	SWCH16A (iron/chrome plating)
Battery	PC and ABS resin/Gold plating

Menu List

Function		
Messaging	In Box	
	Out Box	
	Unsent Box	
	Create E-mail	
	Retrieve New Mail	
	Template	
	Create Light Mail	
	Settings	Account Settings
		Send/Recv. Settings
		Connection Point
		Options
Status		
Online sign up		
Web	Willcom Site	
	Home	
	Bookmark	
	Internet Search	
	Open Web page	
	History	
	Page memo	
	Online sign up	
	Settings	Options
		Connection
		Browsing mode


Function		
Java™	Java™ Library	
	Search the Official Site	
	Profile Setting	
	Auto Start	
	Sounds Information	
Infrared	Receive Infrared	
	Send All	
Camera	Photo Camera	
	Review	
Data Folder	Pictures	
	DCIM	
	Decorative Pictograms	
	Sounds	
	Flash®	
	Templates	
	Other Documents	
Memory Status		
Tools	PIM/Life	Calendar
		Alarms
		Tasks
		Calculator
		Notepad
		Voice Recorder
		World Clock

Menu List

		Function	
Tools	Connectivity	Card Reader Mode	
		USB Charge	
		Memory Card	
		Backup/Restore	
Phone	Phone Book		
	Add New Entry		
	Information		
	Call Log		
	Play Messages		
	My Details		
	Set Category		
	Speed Dial/Mail		
	Settings/	Manage	Ph.Book Settings
			Call Log Setting
			Manage Entries
Settings	Sound/ Display	Mode Settings	Normal
			Manner
			Drive
			Original
			Display
	Wallpaper		
	System Graphics		
	Font Settings		
	Clock/Calendar		
	Sub-Display		
Backlight			
Display Saving			

		Function	
Settings	Sound/ Display	Sounds & Alerts	Volume
			Ringtones
			System Sounds
			Vibration
			Event Light
			Status Light
			Any Key Answer
		Date & Time	Set Date/Time
			Auto Time Correction
			Daylight Saving
			Set Time Zone
			Clock/Calendar
			World Clock
			Alarms
			Set Holiday
			Time Format
			Date Format
Calendar Format			
言語選択 (Language)			
Ringer Output			
Earpiece Volume			

Menu List

		Function		
Settings	Phone/ 	User Dictionary		
		Set Key Shortcut		
		Set Key Light		
		Memory Card		
		Backup/Restore		
		Locks	Function Lock	
			Application Lock	
			Handset Code Settings	
			Remote Lock	
			Administrator Setting	
		Software Update	Update	
			Update Result	
		Master Reset	Reset Settings	
			Reset All	
		Call	Call Time/ Data Counter	Call Timers
	Data Counter			
	Call Time Counter			
	Answer Phone		Switch On/Off	
			Answer Time	
			Outgoing Message	
			Volume	
	Service Center		Service Center (116)	
			Voicemail Center (✕931)	
			Call Forwarding Center (143)	

		Function		
Settings	Call	Caller ID		
		Int'l Calling		
		Call Barring	Restrict Destinations	
			Reject Numbers	
		Auto Answer		
		Missed Call		
		Network	Re-search Signal	
			Offline Mode	
	L1			
	Dial-up Settings			

Customer Service

◆Handset Operations◆

■ Sharp Corporation

Customer Assistance Center

 0120-606-512

* May not be accessible from some IP phones.

Business hours: 9:00 AM to 6:00 PM, Monday through Friday

(Excluding national holidays, New Year holidays and other company holidays)


◆Repairs of Handsets & Optional Accessories◆

■ Sharp Corporation

Communication Systems Group

Mobile Telecommunication Services Business Promotion Center

Repair Service Promotion Dept. Chugoku Center 2 (PHS)

 0570-081010

* Flat rate from anywhere in Japan.

* From an IP/PHS phone, dial **082-420-1757**.

Business hours: 9:00 AM to 5:40 PM, Monday through Friday

(Excluding national holidays, New Year holidays and other company holidays)

◆WILLCOM Services◆

■ WILLCOM Service Center

● General Information

From a WILLCOM handset, dial at 151 (charges apply)

* "Dare To Demo Teigaku" free call plan applies.

From another carrier's mobile phone, landline, etc., dial at 0570-039-151 (charges apply)

Operators available 9:00 AM to 8:00 PM, 7 days a week

● Services

From a WILLCOM handset, dial toll free at 116

From another carrier's mobile phone, landline, etc., dial toll free at 0120-921-156

Automated voice response system available 24 hours a day, 7 days a week

Charges may apply if operator assistance is required for the service.